





ERS

Episcopal Retirement Services



Ministry Report









2021 Ministry Report

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Dear Friends,

Hurtling through the lingering pandemic at what felt like warp speed, we learned some startling lessons. As an organization we rapidly adapted, moving with more agility than ever before. We learned how resilient we are. We began 2021 with a hint of the vaccine's success, and saw science make great strides in keeping us all safer. Despite the need to transform in our operations and staffing, we persisted and made significant progress toward our mission and ministry objectives. Notable 2021 accomplishments included:



Laura R. P. Lamb

• Deupree Meals On Wheels (DMOW): For seniors living at home alone, DMOW is a lifeline that became

stronger in 2021 when the operation moved from its former home at the Deupree House Dining Services kitchen to its new, larger location in Fairfax. The move was made possible by many generous donations during the difficult pandemic year.

- Affordable Living by ERS: VP Jimmy Wilson joined ERS in 2021 to lead the Affordable Living team. The development team earned Low-Income Housing Tax Credits to renovate the second phase of our Blanchester community, Westminster II. Renovations began in Westminster I in Blanchester, and the Friendly Center building at Prairie Oaks Village re-opened with renovations completed in the Wilmington community, Ribboncutting ceremonies at Madison Villa in Madisonville, The Manse in Walnut Hills, and Scheper Ridge in Florence, Ky, highlighted a successful year for completed projects.
- The ERS Center for Memory Support & Inclusion (CMSI): In 2021, CMSI committed to a holistic approach and addressed the big picture of memory support in people's lives. The impact of dementia is seen in all walks of life and CMSI provides support that is vibrant within our communities and across the Cincinnati region. In important example from the past year, Director Shannon Braun provided dementia training to service coordinators who work at Affordable Living campuses. She is the lifeline for their coordinators dealing with specific dementia issues.
- A Taste for Giving Gala: The 2021 ERS Gala was a huge success! More than 400 guests joined the virtual live broadcast on Friday, October 8, to witness the premiere of the Great Gala Cook-off featuring an All-Star ERS Cast. The event raised more than \$275,000 for The Good Samaritan Mission Fund, which helps thousands of elders annually. We are incredibly grateful to all our friends, donors, and sponsors who watched, and supported ERS.

As we journey from 2021 to 2022, there may not be a road map, but there is a compass. And it points directly toward our mission of enriching older adults' lives, and providing the highest level of aging services in our region. Thank you for your continued support. Sincerely,



Laura R. P. Lamb, President & CEO

ERS SERVANT LEADERSHIP TEAM APPRECIATES YOUR SUPPORT!



Dan Steward, Chief Financial Officer



Jimmy Wilson, VP of **Affordable** Living



Beverly Edwards, VP of Residential Healthcare



Bryan Reynolds, Megan Bradford, VP of Marketing & Public Relations & Ministry



VP of Middle Market



Ioan Wetzel, VP of Human Resources & Organizational Development

ERS Ministry

3,943
People
served as
residents or
through
ongoing
support



28,924
Number of contacts by people seeking information/education

Enriching Lives

Episcopal Retirement Services works to improve the lives of older adults through quality senior living communities and community-based services in Ohio, Kentucky, and Indiana.

Together We Are Making An Impact In Our Community

Ministry for residents or through on-going support Affordable Living Residents	
Deupree Meals On Wheels Clients	
Skilled Nursing Care Residents	
Independent Living Residents	264
Personal Care Residents	91
Living Well Senior Solutions Clients	53
Pete's Eats Clients	
Student Educational Experience	1
Ministry through community outreach	Lives Impacted
Linkage Online Blog Views	26,132
Linkage Online Podcast Listens	
Episcopalretirement.com Resources Accessed	413
ERS Center for Memory Support & Inclusion Contacts	329
Community Outreach Education Contacts	150

ERS Good Samaritan Mission Fund and ECH Promise Fund



Ties of service & love bind us

The philanthropic support of donors to Episcopal Retirement Services (ERS) has been vital to the fulfillment of

\$2M ERS Good Samaritan Mission Fund

our mission to serve older adults in a person-centered, innovative, and spiritually based way.

Since the 1950s, philanthropists have followed the lead of ERS founders Charles and Marjorie P. Lee. During uncertain times, they have ensured that we have the resources needed to enable those we serve to live with dignity and purpose regardless of their ability to pay. As we continue to stabilize, sustain, and grow our organization this strong legacy of charitable giving and volun\$.62M ECH Promise Fund

teering is what steers the ministries of ERS.

Collectively, ERS' Good Samaritan Mission Fund (GSM) and The

Promise Fund of Episcopal Church Home (ECH) provide \$2.62M in annual charitable support. Thanks to these funds, no resident at Marjorie P. Lee, The Deupree House and Cottages, or ECH ever has to leave their home due to financial reasons.

The GSM provides essential resources to reach thousands of older adults residing in our Affordable Living communities and receiving community-based services as reflected on page 5.

ERS Good Samaritan Mission Fund and ECH Promise Fund

\$1.88M

Residential Financial Aid fulfills the ERS promise that no ECH, Deupree House, or Marjorie P. Lee resident who has outlived his or her resources will ever be required to leave for financial reasons.

\$332,615

Affordable Living by ERS serves lower-income seniors to ensure they live independently with dignity and enjoy safe and enriching lives regardless of their financial situation. We provide them rent-subsidized living that includes a variety of options and services.

\$273,781

Spiritual Care serves the spiritual needs of residents and their families, regardless of their denomination. Our care is an integral part of ERS living and includes staff chaplains and partnerships with neighborhood clergy and lay volunteers.

\$39,267

The Staff Assistance Fund provides financial aid to our most valuable resource, our dedicated staff, through tuition assistance and emergency relief.

\$37,141

Parish Health Ministry provides the tools to empower individuals moving toward improved health of their body, mind, and spirit through the promotion of health within ERS communities, partner congregations, and the region at large.





\$26,364

Volunteer Coordinators empower Deupree House and Marjorie P. Lee community members to serve in a variety of capacities, including leadership roles. This is within our communities, as well as through outreach programs that positively impact the lives of all those served.

\$23,588

Community Outreach programs promote healthy and fulfilling aging by sharing the expertise of ERS team members, residents, and volunteers. ERS also supports worthy organizations through philanthropic contributions.

\$2,966

Partners In Care Fund improves the lives of ERS residents, giving them comfort and meeting basic daily needs. It provides items such as durable medical equipment, prescription medication, furnishings and necessary services not covered by insurance.

Deupree Meals On Wheels* keeps Cincinnati seniors living independently with the help of caring staff and volunteers who deliver nutritious meals and compassionate companionship. They also provide pet food, personal care items and even small appliances to help seniors manage independently in their home.

*The Meals On Wheels program experienced growth in meals, and growth in clients. Costs and staff levels were maintained while reimbursement increased. Therefore, 2021 ministry costs were \$0.

ERS Center for Memory Support and Inclusion



Guests attending the With Art in Mind programs at the CAC in downtown Cincinnati. The events are designed to be comfortable gatherings that allow people with dementia and their care partners to socialize and engage in activities in a safe, welcoming environment Learn more about CMSI by visiting TheERSCenter.org.

ERS Center for Memory Support and Inclusion



CMSI
programs
were offered
for social
engagement,
training,
education,
and support

Shawnee Turner, interpretive learning director for the Contemporary Arts Center (CAC) developed the With Art in Mind program with Shannon Braun, director of CMSI

With Art in Mind

Building a welcoming community where couples can socialize and engage in viewing art and a stimulating activity without the fear of judgment

At Episcopal Retirement Services, we strive to create inclusive spaces for everyone through the Center for Memory Support & Inclusion (CMSI).

We've recognized over the past two years the impact of social isolation and how it can affect all areas of our lives. Those who live with dementia and people who care for them can become increasingly isolated as the disease progresses. It's harder to predict what might happen when you leave the house and when you interact with other people, so it feels safer to stay in.

"Interacting with other people and staying socially engaged is just as important for brain health as a healthy diet and regular exercise," says Shannon

Braun Director of CMSI. "We're grateful for the opportunity to partner with other organizations and offer programs to combat social isolation."

The With Art in Mind program offered at the CAC is presented quarterly and offers people in the early stages of dementia an inclusive and affirming place to view and create art themselves.

Community programs help to battle the misconception that people with dementia are "gone." While dementia may change someone, they are still alive, present and worth getting to know.

"It's really heartening to see people be themselves and feel engaged and a part of the community again," adds Braun.



The ArtWorks mural, "From Enslavement to Emancipation: Sky's The Limit," by Artist Cedric Michael Cox, enhances the community for the benefit of residents, visitors, and staff. The mural depicts Cox's interpretation of Walnut Hills history including Horace Sudduth, owner of the Manse Hotel. ArtWorks teaching artists and apprentices devoted many hours to complete the project. They enjoyed meeting The Manse residents and hearing how their work was improving the neighborhood.

\$265,000
was
generously
donated to
enhance
security and
create beauty
at
The Manse



The Manse historic display beautifully tells the story of Black celebrities and dignitaries who stayed at the hotel in its heyday.

The original artwork was painted by Latausha Cox.

A New Chapter for The Manse

The former Manse Hotel re-imagined as an Affordable Living by ERS community for seniors in Walnut Hills.

The historic Manse Hotel opened in 1950 and became a premier hotel for African-American musicians, athletes, and political figures visiting Cincinnati. In the 1970s, after being converted into low-income housing, The Manse fell into decline, as did the Walnut Hills community.

Through a partnership with the Model Group, ERS completed the renovation and improvements in 2021 and reopened the property as an Affordable Living by ERS community for seniors. It fills a need in the region in terms of quality, affording housing for low-income seniors, while bringing the historic landmark back to life.

Two unique features that were added during the redevelopment are the community mural

project and the historic display. The mural, designed by Cedric Michael Cox, was dedicated in September during a ribbon-cutting.

The mural represents the existing vibrancy of the Walnut Hills neighborhood and celebrates a community rich in Black history and civic pride. This creation is painted on a section of the north and east walls of the newly constructed building, Manse Annex II.

Inside The Manse's original entrance, an installation of artwork and historical timeline add richness and character to the community, depicting the transition from segregation to present day. The dream of a welcoming place for all within The Manse has been realized.

Deupree Meals On Wheels



This group of volunteers from Senior Connection Oakley regularly delivers meals to home bound seniors and helps to supply the items they need to age in place and support their families. Pictured are standing from left: Joe Morton, Patty Tetirick, Dennis Baird, Linda Baird, Scott Clark, Bruce Tetirick. Seated: Cydney Gardner.

Deupree Meals On Wheels



142,740 meals were served to 762 clients in 2021

DMOW Driver Sam Thomas delivers more than meals for many of his clients. James receives pet food for his cats and personal care items to support his well-being.

Holistic Approach to Aging In Place

Devoted team members work with faithful volunteers to provide solutions for the problems faced by Cincinnati seniors

Addressing more than the nutritional needs of Cincinnati seniors who want to age in place is a big part of the care ERS delivers through Deupree Meals On Wheels (DMOW).

During 2021, we supported clients in holistic ways to combine nutritional support with personal care and household basics that seniors must have to live safely at home. DMOW Director Tsippy Gottlieb created a pantry of items that clients can access with a phone call.

"Our clients have limited resources and still they have responsibility for themselves, their home, their pets, and many times are caring for their children and grandchildren or even greatgrandchildren," she says. "Can you imagine your cat is hungry? You will share your food if you have no cat food. We bring pet food to the clients and they don't have to share their food with their pets," she says.

Volunteers from Senior Connection Oakley, led by Linda Baird and Cydney Gardner, deliver weekly for DMOW. Seeing the need first-hand, they asked what more they could do to support the clients. Gottlieb was glad to suggest a list of items to keep our clients healthy.

"They see the need when they deliver and they brought personal care items, and many things to keep our seniors as the pandemic stretched into the second year. Together we meet the needs of the whole person, to deliver more than meals."

Episcopal Church Home







At ECH, there is so much to be grateful for, especially the excellent St. Luke Chapel clergy and loyal volunteers: standing from left, Jim Norsworthy, Amy Tidwell, Marilyn Quinn, Carol Mead, Joanna Panning, Diane Clark, Sue Benner, the Rev. Harvey Roberts, Gordon Ragan. Seated from left, Cecy Grisham-King, Judith Conn, Barbara Trevor, the Rev. Lisa Tolliver, Mary Johnson and Carol McCracken. Chaplain Tolliver received the 2021 Outstanding Service Award from LeadingAge Kentucky. "I am honored beyond words that our team nominated me," Lisa said. "Thank you, from the bottom of my heart." Tolliver didn't let bad weather keep her from delivering communion on Ash Wednesday, just one example of her ministry, going above and beyond.

Episcopal Church Home



156
worship
services were
offered at
ECH,
both on
Sunday and
mid-week

Faith practice is a significant part of many ECH residents' lives, and their spiritual connection can boost wellness. At ERS all residents, regardless of faith, can enjoy the health benefits of spirituality.

Keeping the Faith

Volunteers and staff of Episcopal Church Home and St. Luke Chapel continue to support and serve the needs of residents.

Meeting the spiritual needs of residents is always the main mission of the St. Luke Chapel ministry team. During the COVID-19 pandemic, discovering how to keep residents safe, to avoid getting infected and help prevent spreading the virus while providing pastoral care to them was a constant challenge.

Chaplain The Rev. Lisa Tolliver says, "The blessing of this time is being able to gear worship to the exact group you're with, tailor-made for their level." The ministry team created four distinct Sunday worship services to meet the needs of the resident.

"Something that people are missing is the ministry that just comes from being in the chapel, missing their spiritual home."

Though it's no replacement for being together, a Zoom Chapel Chat became very popular and served as a lifeline for ECH volunteers who could not visit the campus during the pandemic.

"It was our way to be together, though online, we could share our lives," says Tolliver. "This group has been faithful to ECH since the mid '90s, and the connections are deep, so finding a way to facilitate the spiritual care of these dedicated people has been a blessing to us all."



"The community garden at Madison Villa is peaceful. It is a great place to spend time talking about our plants with good people," says

Tanya, left pictured with her neighbor, Essie.

2,370
Individuals served as Affordable Living residents



Church of the Redeemer members visit Madison Villa for a variety of activities. Last the summer, they gathered to plant flowers and vegetables in the eight raised-bed gardens on the Madisonville campus.

Gatherings in the Garden

The benefits of gardening go beyond the initial impact: social connection encourages individual and community well-being.

There's a certain happiness for anyone in a garden full of life and opportunity, let alone cultivating that beauty with your own green thumb.

It is common to see Affordable Living by ERS residents tending to the planters, raised beds and even larger gardens.

The benefits may not seem significant, but gardening is recognized by doctors and researchers alike to have powerful effects on the body and mind. Gardening is empowering; it helps build physical strength, improves motor functioning, eases stress, and encourages positive mental well-being.

"Gardening is one of my favorite hobbies, and we have a beautiful community garden here at Madison Villa," says resident Tanya.

"The raised-bed plots are planted with herbs, flowers, and vegetables. It's interesting. It makes you feel a part of something bigger to see the variety. My neighbors grow thyme, parsley, broccoli, greens, potatoes, carrots, and together it makes a garden that puts a smile on everyone's face."

Working together on a garden project encourages social connection and strengthens the ability of older adults to remain independent, which is central to our mission.

Engagement and Outreach

Immersive Internship Forges Inclusion

LeadingAge intern Jenna Reformina joined the Cincinnati CCRCs during the summer to learn and to teach us about what it means to choose a career in aging services in this era of COVID and turbulent times for social jus-



Jenna Reformina

tice reform.
It is a goal of the ERS
We Can Do
Better initiative to offer intentional inclusion and resources to reduce the obstacles

faced by women and underserved groups in leadership roles.

"For me this internship presented the unique chance to be in-person, and to meet people and interact with those I am serving," says Reformina. "I was thinking about senior living care, why haven't we been introduced to this? I wanted to get to know more about the growing industry."

"My experience was immersive, living with residents, and shadowing staff. I experienced how residents are living after we are finished working. I learned as much as I could about senior living every department. Life Enrichment programming was the most meaningful for me. I have a clearer idea of what I would like to do as a leader, promoting dignified aging. This experience was



Reformina, a native of Honolulu, Hawaii, visited with residents of Deupree Cottages, the staff celebrated her visit with a luau.

the most amazing thing I have done in my professional career. I have changed my view of aging. I see the family that you can have in a senior living community with your neighbors and staff."

Giving of Time, Talent & Treasure

\$448,824 calculated costs if volunteers were paid staff, providing valued services



80
leadership
volunteers devoted
1,859 hours
of service
to ensure our longterm success

6,548 views of ERS video content. 612 people volunteered to support ERS staff, residents, families, and clients





9,955 total hours volunteered across ERS

6,670
total hours
given by
volunteers
dedicated to
ERS residential
communities

ERS Donor Recognition

2021 COMMUNITY PARTNERSHIPS

ERS is grateful to the following foundations, corporations, churches and other organizations that made contributions last year.

GIFTS OF \$20,000+:

The Ellen A. and Richard C. Berghamer Foundation

Christ Church Cathedral

Hamilton County CARES

Relief Funds

H.B., E.W. & F.R. Luther Charitable

Model Group

L. & L. Nippert Charitable Foundation

Ohio Capital Corporation for Housing

Ohio Capital Impact Corporation

Ridge Stone Builders & Developers

Jacob G. Schmidlapp Trusts, Fifth Third Bank Trustee

Gifts of \$10,000-\$19,999:

The Diocese of Southern Ohio

Meals on Wheels America PNC Bank

Church of the Redeemer

The Springfield Foundation

GIFTS OF \$5,000-\$9,999

William P. Anderson Foundation

ATA Beilharz Architects

BMO Harris Bank

Brunner's Lawn and Services

The Butler Foundation

Community Health Foundation

The Dayton Foundation

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Graydon

HealthPath Foundation of Ohio

TheKey

Millennium Business Systems

Premier Mail & Fulfillment

Sysco

Tidwell Group

Gifts of \$2,500-\$4,999

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Key Bank

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Medpace

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Riverhills Bank

SECS

St. Thomas Episcopal Church

UC Department of Neurology & Rehabilitation

US Bank

Wohlgemuth Herschede Foundation

Gifts of \$1,000-\$2,499

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DeBra-Kuempel

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Gallagher

HealthPro Heritage

Johnson Investment Counsel

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Kroger - Community Rewards

Personnel Profiles

Relequint

RSM US

St. Mark's Episcopal Church

St. Paul's Episcopal Church

Vogt Strategic Insights

Ziegler Senior Living Finance

2021 EPISCOPAL CHURCH HOME DONORS

The Episcopal Church Home would like to recognize the following contributors for the extraordinary kindness and generosity they have expressed in 2021 through their philanthropic investments of \$1,000 or more.

GIFTS OF \$20,000 AND ABOVE

Anonymous

W. Thomas Cooper+

Joanna+ and William Panning

Gordon+ and Nancy Ragan

Gifts of \$10,000-\$19,999

31113 01 \$10,000-\$19,95

William O. Alden, Jr. ECH Woman's Board

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Gifts of \$5,000-\$9,999

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The Reverend Canon John Koepke, III+ Phillip Newman, III

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Gifts of \$1,000-\$4,999

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St. Luke's Chapel

Mary Louise Sandman Paul Scheper

Lt. Colonel Nelson+ and Janice Toebbe

Weezie Walker

The John P. Morton Society celebrates founder John P. Morton by recognizing individuals who have remembered Episcopal Church Home in their estate plans.

Morton Society Members:

The Reverend Georgine Buckwalter

Ann Davis

Stephen and Barbara Ellis

Ben and Sarah* Few

James Hendon

Keith Knapp Robert Nesmith

Anne Vanderburgh+

Virginia Woodward

ERS Donor Recognition

2021 LIVING LEGACY SOCIETY

The Living Legacy Society recognizes friends who have informed us that they have included ERS in their will, estate plans, or other deferred gift arrangement. We are grateful to these donors for helping ensure that ERS continues to serve older adults for years to come.

Anonymous (6) Frances N. (Nicky) Bade Gay and St. John* Bain Leah Bird Joy Rowe Blang^ Young Bongfeldt* Mr. and Mrs. Jon B.+ Boss Eleanor A. Botts+ Wilson and Nancy* Breiel Anna K. and George G.* Carey, IV Mr. and Mrs. Donald Y. Carpenter Mr. and Mrs. A. B. Closson, Jr. Diana L. Collins Christopher and Melissa Cowan Susan Lehman and John Dalzell* Kit Duval Mary Beth Foxworthy

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PLANNED GIFTS REALIZED IN 2021

The Estate of Jill and Ken Burkman The Estate of Paul G. Sittenfeld The Estate of Dr. Jack Tetirick (<) individual joined in 2021

2021 SAMARITAN CIRCLE

The Samaritan Circle is comprised of individuals who generously support ERS' annual ministry needs through the Good Samaritan Mission Fund, Emergency Relief Fund, and specific project requests with a donation of \$1,000 or more.

PLATINUM LEVEL: \$10,000+

Anonymous
Dick+ and Lee Adams
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Bronze Level: \$1,000-\$2,499

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Elizabeth+ and Nathan Zwilling

ERS Ministry Reaches Across the Tri-State in 2021



The Affordable Living by ERS communities

- A Canterbury Court
- B Cambridge Heights
- St. Paul Village (2) St. Paul Village I & II
- D St. Pius Place
- Shawnee Place
- **F** The Elberon
- **©** Forest Square
- Parkview Place

- Thomaston Woods
- **1** Thomaston Meadows
- Green Hills Affordable Living
- Trent Village
- Walnut Court
- N Central Parkway Place
- Knowlton Place
- Prairie Oaks Village (4)
 Prairie View, Friendly Center,
 Quaker & Mulberry Place

- Westminster Court (3)
 Westminster Court I & II,
 Esther Tuke
- R Marlowe Court
- Maple Knoll Meadows
- Madison Villa
- New Carlisle Village (2)
 Rachel Court, Sunrise Terrace
- W The Manse
- Scheper Ridge