





ERS

Episcopal Retirement Services



2018 Ministry Report









2018 Ministry Report

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Dear Friends,

By all accounts 2018 has been a remarkable year. As an organization, Episcopal Retirement Services (ERS) has more blessings than we can count, but let me take just a few minutes and try.

We were privileged to serve more than 4,200 older adults and their families. Being with them in their daily lives reminds us that to age with freedom, choice, and dignity are real and attainable goals.

We also shared our expertise and leadership in the broader community through strategic partnerships. We brought a renewed energy to the fight against ageism and fostered inclusion for people living with memory loss. It seemed that at every turn we heard



Laura R. P. Lamb

a "Yes, and ..." which affirmed the effort and directed our path toward 2019.

Our notable accomplishments for 2018 include:

- Marjorie P. Lee Master Plan and Capital Campaign: Forty-six Shaw apartments were renovated to become state-of-the-art accommodations for short-term rehab and longterm nursing care. In addition, ERS exceeded its goal of \$4.25 million for the Capital Campaign thanks to contributions from 90 generous donors to help fund the effort to deliver exceptional services to elders at Marjorie P. Lee.
- Episcopal Church Home Memory Care: The first two phases of renovation were completed in the Memory Care Center of Excellence. The staff and residents have enjoyed the open and modernized spaces.
- Affordable Living by ERS: Opened 128 apartments, and Low-Income Housing Tax Credits were awarded to renovate communities in Blanchester and Walnut Hills.
- Dementia-Inclusive Cincinnati: In partnership with the Alzheimer's Association of Greater Cincinnati this initiative gained momentum as we joined with the Public Library of Cincinnati and Hamilton County to offer Memory Cafés. We also trained staff at the Sleepy Bee Cafe. Both efforts will help to support those living with Alzheimer's or dementia and their care partners so they may feel safe and secure in a public environment.
- Milestones for Community-based Services: Deupree Meals On Wheels smashed its own record by delivering more than 129,000 meals, while Parish Health Ministry's Refresh Your Soul conference delivered powerful lessons about positive aging to a soldout group of 650 healthcare professionals, caregivers, and seniors.
- Great Gatsby Gala: The ERS Foundation put the FUN back in fundraising! The retro and revamped gala raised \$250,000 for the Good Samaritan Mission Fund.

2018 was pivotal for ERS. We commit to you, and to those we serve to address the broader community's needs and attempt to provide the highest level of aging services and quality of life for older adults in our region. Thank you for your continued support.

Sincerely,

Laurakthamb

Laura R. P. Lamb, President & CEO

ERS Servant Leadership Team Appreciates Your Support!



Kathv Ison-Lind. VP of Affordable Services



Bryan Reynolds. VP of Marketing Living & In-Home & Public Relations CFO



Lydell "Dell" Carter,



Ginny Uehlin. VP of Residential Housing & Healthcare



Ioan Wetzel, VP of Organizational Development & Human Resources

ERS Ministry

4,843
Individuals served as residents or through on-going support



9,818
Individuals impacted by community outreach programs

Lives Impacted

Episcopal Retirement Services works to improve the lives of older adults through quality senior living communities and community-based services in Ohio, Kentucky, and Indiana.

Together We Are Enriching Lives In Our Community

Ministry for residents or through on-going support Affordable Living Residents Independent Living Residents Assisted Living Residents Skilled Nursing Care Residents Meals On Wheels Clients Living Well Senior Solutions Clients. Student Educational Experiences	363 157 874 717 57
Ministry through community outreach programs Parish Health Ministry Contacts Parish Health Ministry Training Attendees Refresh Your Soul Attendees Community Education Event Participants	

ECH Promise Fund and ERS Good Samaritan Mission Fund



Strong legacy of faithful giving

Philanthropic support of Episcopal Retirement Services (ERS) is critical to the fulfillment of our mission of serving older \$2.14M Good Samaritan Mission Fund

adults in a person-centered, innovative and spiritually based way.

Since the 1950s, philanthropists have followed the lead of ERS founders Charles and Marjorie P. Lee. They ensure that we have the resources needed to empower those we serve to live and thrive with dignity and purpose. This strong legacy of charitable giving and volunteering is what drives the ministries of ERS. \$.68M ECH Promise Fund

Collectively, ERS'
Good Samaritan Mission
Fund (GSM) and
The Promise Fund of
Episcopal Church Home

(ECH) provide nearly \$3M in annual charitable support. Thanks to these funds, no resident at Marjorie P. Lee, The Deupree House and Cottages or Episcopal Church Home ever has to leave their home due to financial reasons. The GSM provides additional resources to reach thousands more older adults residing in our Affordable Living communities and receiving community-based services as listed on the following page.

The Promise Fund and Good Samaritan Mission Fund

\$1.53M

Residential Financial Aid fulfills the ERS promise that no ECH, Deupree House or Marjorie P. Lee resident who has outlived his or her resources will ever be required to leave for financial reasons.

\$537,780

Affordable Living by ERS serves lower-income seniors to ensure they live independently with dignity and enjoy safe and enriching lives regardless of their financial situation. We provide them rent-subsidized living that includes a variety of options and services.

\$218,375

Parish Health Ministry provides the tools to empower individuals moving toward improved health of their body, mind, and spirit through the promotion of health within ERS communities, partner congregations, and the region at large.

\$295,375

Spiritual Care serves the spiritual needs of residents and their families, regardless of their denomination. Our care is an integral part of ERS living and includes staff chaplains and partnerships with neighborhood clergy and lay volunteers.

\$81,447

The Staff Assistance Fund provides financial aid to our most valuable resource, our dedicated staff, through tuition assistance and emergency relief.





\$45,970

Community Outreach programs promote healthy and fulfilling aging by sharing the expertise of ERS staff, residents, and volunteers. ERS also supports worthy organizations through philanthropic contributions.

\$40,854

Deupree Meals On Wheels keeps Cincinnati seniors living independently with the help of caring staff and volunteers who deliver nutritious meals and compassionate companionship throughout the week.

\$27,655

SAIDO Tuition Assistance is available for residents in need of financial aid to participate in this non-pharmaceutical intervention that is proven to improve or slow memory loss among adults with cognitive impairment.

\$23,698

Volunteer Coordinators empower Deupree House and Marjorie P. Lee community members who serve in a variety of capacities including leadership roles, within our communities as well as through outreach programs to positively impact the lives of all those served.

\$11,444

Partners In Care Fund improves the lives of ERS residents, giving them comfort and meeting basic daily needs. It provides items such as dentures, eyeglasses, hearing aids, and necessary services not covered by government programs or insurance.

Dementia-Inclusive Cincinnati



Megan Bradford, Director of Strategic Initiatives for ERS (left) and Shannon Braun, Early Stage Program Coordinator for the Alzheimer's Association of Greater Cincinnati are providing dementia-inclusive training for the public library managers and Sleepy Bee Cafe staff. They are pictured at the Sleepy Bee in Blue Ash with General Manager Chris Bolton (right) and Steve a server who was trained in 2018.

Dementia-Inclusive Cincinnati

170
people
attended
dementia
inclusive
training



116
people
attended a
library
Memory
Café

Laura Lamb, ERS President and CEO and her sister Michelle Elliott collaborated to start the Memory Cafés at the Harrison Public Library where Michelle is the branch manager.

Dementia inclusive community

Today, over 31,000 people in Cincinnati have dementia. The number of people living with dementia is estimated to almost triple by 2050.

An ERS-led community initiative called Dementia Inclusive Cincinnati was envisioned to combat the challenges faced by those living with Alzheimer's and dementia and their care partners, and equip communities to offer support.

Launched in 2017, Dementia Inclusive Cincinnati gathered public, private and non-profit organizations with a goal to gain acceptance for people living with the disease, and, by 2025, establish Cincinnati as the most dementia-inclusive city in America. We want to be more than friendly; we want to be inclusive.

In 2018 several pilot programs launched. ERS,

the Public Library of Cincinnati and Hamilton County and The Alzheimer's Association of Greater Cincinnati offered Memory Cafés in three library branches; Harrison, Blue Ash and Green Hills. Adults with dementia can socialize and partake in activities like music, games and adult coloring books. Memory Cafés meet monthly in a safe, comfortable space, and caregivers are welcome to join.

The Sleepy Bee Cafe in Blue Ash has also paired with ERS to create a dementia-inclusive restaurant training program, which educates staff on identifying someone with cognitive loss, improving communication and relieving stress when serving them.

Affordable Senior Living by ERS



"It's about the students understanding the importance and responsibility of giving back in some way," said SCPA teacher Melanie Hart (left) with CPP community manager Whitney Tidwell (center). The artists proudly show off the artwork they created together.

Affordable Senior Living by ERS

3,594
AL by ERS
on-site clinic
visits
provided to
residents,
free of
charge



1,089 bus trips last year helped connect residents to the broader community

Students from the John Parker School in Madisonville visit with St. Paul Village residents once a month.

Young meets young at heart

School students and residents at Affordable Living by ERS senior communities form friendships and bring out the best in each other.

In all of our communities, our residents enjoy visits and receive expressions of love and care from school children. When we can cultivate these relationships and make a more direct connection, it turns neighbors into friends.

In Over-the-Rhine, School For Creative and Performing Arts (SCPA) students worked side-by-side with Central Parkway Place (CPP) seniors on a collaborative art project that became a permanent installation at the retirement community. Based on the book *Only One You*, which celebrates individuality, the students and residents crafted dozens of clay fish sculptures that were kiln-fired, painted, and displayed at CPP.

In Madisonville, there is one morning a month set aside for the John Parker School students to visit residents at St. Paul Village. Each visit has a routine of playtime with puzzles and puppets being among the favorite activities.

"It is terrific to see the children and residents engaging with each other in a game," said Chris Lemmon, the activities director for AL by ERS in Cincinnati. "They are full of life! I know this is what is helping our residents age well."

The residents wanted to express their appreciation for the children who visit them and bring laughter and fun. Residents hand-crocheted 75 scarf and hat sets for the children.

Parish Health Ministry



Julie Foster and Diane Weaver brought the mental health education program to Hyde Park Community United Methodist Church as part of a Sunday morning health fair.

Parish Health Ministry

16,468
hours were
donated by
736
Parish Health
Ministry
volunteers



79
regional
PHM
faith
communities
and other
partners

Parish Health Ministry (PHM) Director Jeanne Palcic, MGS, RN worked with Clark Echols, MDiv, MA, LPCC with Professional Pastoral Counselling Institute to develop a mental health education program for PHM in 2018.

Healthier minds and spirits

PHM has built a strong outreach ministry by creating new programs to improve the spiritual, mental, and physical health of people at any age.

The fear of being labeled with a mental illness prevents many people from seeking help for depression, anxiety, addiction or other mental illnesses. When Parish Health Ministry (PHM) launched its mental health education program early in 2018, their goal was to provide stigma-free support and resources through partner churches, community organizations and Affordable Living communities.

The response from our partners was exciting. Eight faith communities and other organizations have already presented a Mental Health Sunday event, helping 208 participants, and future events are being planned for 2019. The partners were

equipped with mental health professionals who volunteered to be available to answer questions and make referrals.

Feedback from the presenters included:

"One person was in a crisis and is now receiving treatment." ... "Nine people have signed up for the Freedom from Anxiety & Depression Class."

"I appreciated the freedom to ask questions without feeling ashamed." ... "Mental Health Resources Sunday was definitely worth the effort."

PHM is empowered to provide excellent services to our partners and their team demonstrates dedication and passion for the ERS mission.

Episcopal Church Home



ECH Nurse Manager Tarina Brown, RN Mickey Carlton, and Resident Assistant Tracey Gerton spend time during their shift in the Morton neighborhood to help LPN nursing students Victoria Aponte and Jodi Campos with their clinical experience.

Episcopal Church Home

215
Students
received
training at
ECH



Volunteers donated 5,251 hours of service at ECH

"She's a natural when it comes to helping the residents and their families," says Episcopal Church Home (ECH) Social Worker Cheryl Cubbage, describing Katie Luttrell. Cheryl was Katie's professional mentor during her internship at ECH.

Senior living careers start here

ECH Staff members make a significant difference in the lives of students who are training for careers in healthcare.

The mentor relationship that Cheryl Cubbage and Katie Luttrell shared during Katie's graduate school internship is an example of Episcopal Retirement Services' long-standing commitment to partner with colleges and universities to develop future leaders in the elder care field. Our own CEO, Laura Lamb, who began working at an ERS community as a student, is an example of that success.

The work ethic and environment that ERS communities foster, create the perfect setting for students studying to become nurses and social

workers. They are able to learn from professionals committed to those values in an environment where new ideas are encouraged, and opportunities to improve are an important part of the culture.

Taking time to support a student who is learning to care for elders is all part of an average day at ECH, which sees its ministry as an expression of God's love in the world for all people. Driven from the heart, the ECH community is dedicated to self-less service — not only to each other but to those in the broader community.

Deupree Meals On Wheels



Anny Stevens-Gleason is one of the dedicated Deupree Meals On Wheels volunteers from the staff of Church of the Redeemer in Hyde Park. For a decade, Anny has taken her turn delivering meals to clients like the Holdens.

Deupree Meals On Wheels

Record breaking 129,205 meals delivered annually by caring volunteers and staff



Dozens of reliable volunteers like the staff at Church of the Redeemer have served the needs of all our clients for decades. Standing: Missy Darling, Mary Jo Schottelkotte, Denise Hoefling, Brad Gough, Becca Morehous, Anny Stevens-Gleason; seated: The Rev. Melanie W. J. Slane, The Rev. Philip DeVaul, The Rev. Joyce Keeshin.

Faithful to our mission

Throughout 2018, Deupree Meals On Wheels volunteers and staff delivered nutritious lunches to 717 area seniors.

For thousands of people in the Cincinnati region, the desire and need to age in place can come with challenges. The basic need for warm and healthy meals is just one part of the care ERS delivers through Deupree Meals On Wheels. Our dedicated volunteers and staff provide the other part, a welcome visit that is filled with smiles and pleasant conversation.

More than 467 meals are delivered each day, Tuesday through Friday, to provide the crucial contact for the elders to complement family caregivers and supporters.

"I have visited some clients for a decade," said Anny Stevens-Gleason, Minister for Liturgy and Incorporation at Church of the Redeemer. "We deliver as a team and I look forward to greeting the clients, finding out how they are doing, and hoping I can lift their spirits."

Clients tell us the food we deliver is delicious but we know they also enjoy the friendly visit.

Community Education and Outreach

Love and positive aging

The Refresh Your Soul 2018 conference delivered powerful lessons about positive aging to more than 650 healthcare professionals, caregivers, and seniors who filled the Cintas Center on March 12. The Beatles may have proclaimed "Love Is All You Need" back in the '60s, but keynote speaker Dr. Gary Chapman told those gath-

attendees at the annual event

ered that the key to getting and receiving love is utilizing its languages, the basis for his best-seller, 5 *Love Languages*.

Chapman challenged his audience to utilize each of the five languages — quality time, acts of service, physical touch, words of affirmation, and gifts — to make the ultimate connections with loved ones, friends, and coworkers.



The PHM team tried a new outreach event this year and it was very well received. Through partnerships with St. Patrick's Episcopal

55 attendees at the encore events

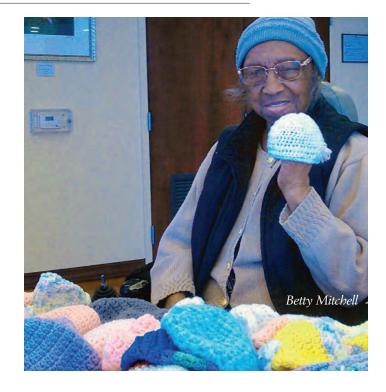
Church and Prince of Peace Lutheran Church in Dublin, and St. Philip's Episcopal Church in Circleville, the PHM team expanded their educational reach with the Refresh Your Soul message to make an impact in Columbus and Central Ohio.



Crochet for a cause

Bringing joy is the main reason the Crochet for a Cause group donates their creations to charities. Started in 2012, the group has donated thou815 handmade items donated in 2018

sands of hats, scarves, prayer shawls, and lap afghans over the years. The handmade items go to those in need throughout the area. West Chester Mothers of Twins Club, Hospice of Cincinnati, and Teen Challenge Milford were recipients this year. The residents enjoy making and giving the items, but find they also receive in turn. "It's comforting," says St. Paul Village resident Betty Mitchell, 98. "I'm doing something for somebody, and it's good therapy for my hands."



Giving of Time, Talent & Treasure

55
Meals On Wheels volunteers gave
2,420 hours
delivering to 717
home bound seniors



48
leadership
volunteers devoted
1,317 hours
of service
to ensure our long
term success

people downloaded an educational guide or tip sheet from the ERS website.

\$886,583
calculated costs
if volunteers
were paid staff
providing
valued services

20,616
total hours
spent by
volunteers within
ERS residential
communities





42,155 total hours volunteered across ERS

ERS Donor Recognition

2018 COMMUNITY PARTNERSHIPS

To fulfill our mission, it takes a community. ERS builds partnerships in many ways with foundations, corporations, churches, and other organizations. We would like to recognize the following partners for their tremendous commitment and support:

GIFTS OF \$100,000 AND ABOVE:

Fifth Third Bank
Ohio Capital Corporation for Housing
Xavier University,
through a federally funded community-academic partnership

GIFTS OF \$20,000-\$99,999:

HealthPath Foundation of Ohio Model Group, Inc. Ohio Capital Impact Corporation Ohio Valley Foundation, Fifth Third Bank The Diocese of Southern Ohio US Bank

GIFTS OF \$10,000-\$19,999:

Christ Church Cathedral Church of the Redeemer Lutheran Benevolent Society Rindsfoos Foundation

GIFTS OF \$5,000-\$9,999:

Assisting Hands Home Care
BMO Harris Bank N.A.
The Robert D. Stern Fund at the Greater Cincinnati
Foundation
Home Care Assistance of Southern Ohio LLC
Maxwell C. Weaver Foundation

Millennium Business Systems PNC Bank William P. Anderson Foundation

GIFTS OF \$1,000-\$4,999

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St. George's Episcopal Church, Dayton

St. Mark's Episcopal Church, Dayton

St. Paul's Episcopal Church, Chilicothe

St. Paul's Episcopal Church, Oakwood

St. Faur's Episcopai Church, Oakwood

St. Thomas Episcopal Church, Terrace Park

Stagnaro, Saba & Patterson

The Dayton Foundation

Tidwell Group

Venue Lifestyle & Event Guide, Inc.

Wohlgemuth Herschede Foundation

Ziegler Senior Living Finance

2018 EPISCOPAL CHURCH HOME DONORS

The Episcopal Church Home would like to recognize the following partners for their extraordinary generosity and leadership through their philanthropic investments of \$1,000 or more in 2018.

GIFTS OF \$100,000 AND ABOVE:

Estate of William B. Grant, Jr.

Gifts of \$20,000 то \$99,999:

Episcopal Church Home Woman's Board Norma Heick Anonymous

GIFTS OF \$10,000 TO \$19,999:

Greg and Dana Catron June Hampe Mr. and Mrs. Erik Johnson Phillip Newman R&B Roofing Bonnie Sabel

GIFTS OF \$5,000 TO \$9,999:

Ms. Jean Frazier Mr. and Mrs. Mark French Mr. Robert Montgomery Mr. and Mrs. Kenneth W. Moore Dr. William and Mrs. Joanna Panning Estate of Marjorie Sorenson William C. Almstedt Foundation

Gifts of \$2,500 to \$4,999:

Mr. and Mrs. William Blodgett, Jr. Emily Hundley Mr. and Mrs. Gordon Ragan Martha Tafel

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Julia Beach
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Mike Berry
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Reverend Lisa Tolliver and Dr. Teri Wood Juanita "Weezie" Walker Hope Jantzen-Williams Anne D. Zeller

MORTON SOCIETY MEMBERS:

The John P. Morton Society celebrates our founder and recognizes individuals who have remembered Episcopal Church Home in their setate plans.

in their estate plans.
Georgine Buckwalter
James W. Chandler
Ann T. Davis
Stephen B. Ellis
Sarah M. Few†
James R. Hendon
William B. Grant, Jr. †
Keith R. Knapp
Robert B. Nesmith
Marjorie W. Sorenson†
Anne S. Vanderburgh

Virginia L. Woodward

†We are deeply saddened by the loss of our friends who have passed away, but we continue to remember them in our hearts for impact they have on our ECH community. We are forever grateful for the legacies they have left by including ECH in their estate plans.

ERS Donor Recognition

MARJORIE P. LEE CAPITAL CAMPAIGN DONORS

Marjorie P. Lee has set the standard of excellence throughout the community for senior living, MPL is undergoing a \$20 million renovation that is transforming the way people live and are cared for at Marjorie P. Lee as we continue our tradition of person-centered care. Thanks to the generosity of nearly 100 major donors, we achieved our campaign goal of \$4.25M in support of this crucial renovation.

GIFTS OF \$500,000+:

The Estate of Olga Platz

GIFTS OF \$200,000-\$499,999:

Anonymous The Diocese of Southern Ohio Jack Kirby

H.B., E.W. and F.R. Luther Charitable Foundation, Fifth Third Bank and Narley L. Haley, Co-Trustees

The Meyer Family and Friends: Dan Meyer, Jennifer Meyer Angus, Corky Meyer Ladd, Marian Meyer Allen, and Mike and Digi Schueler

GIFTS OF \$100,000-\$199,999:

Anonymous Richard and Virginia Lee Adams Gay and St. John Bain, in memory of Jean Bond Seybolt The Ellen A. and Richard C. Berghamer Foundation Greg and Amy Power, in loving memory of Tom Craig The Robert H. Reakirt Foundation, PNC Bank, Trustee Pamelia D. Strayer, niece of Marjorie P. Lee

The Sutphin Family Foundation GIFTS OF \$50,000-\$99,999:

Anonymous (3) George M. Callard, MD and Linda S. Callard Nancy and Bill Keating

Liz and Bill Knodel Kathy and Mike Krug Jeffrey S. and Laura R.P. Lamb Robert and Connie Reed R. Douglas and Kathy Spitler

GIFTS OF \$1,000-\$49,999:

Anonymous

Dora Anim, The Greater Cincinnati Foundation Thomas P. Atkins The Estate of Corning and Carol Benton Margaret Ohmart Bigmam Ann and Ben Blemker Wilson and Nancy Breiel Christ Church Cathedral Lillian R. Dartnall The Thomas J. Emery Memorial The Estate of David G. Evans Walter and Mary Ann Feige James McBrayer Garvey, MD Taylor and Anne Greenwald JoAnn and Gary Hagopian Bob and Judy Heaton Stanley A. Hooker III "Tad" Gregory Hopkins and Regina Hartman

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2018 SAMARITAN CIRCLE

Linda Busken and Andrew MacAoidh Jergens

The Reverend and Mrs. John F. Koepke, III

Janet Kreider

The Samaritan Circle is comprised of individuals who generously support ERS' annual ministries through the Good Samaritan Mission Fund with a donation of \$1,000 or more. We would like to thank the following donors for their leadership giving in 2018:

The Rev.* and Mrs. Darren R.S. Elin

PLATIUMUM LEVEL: \$10,000

Alan and Tal Gast Al and Sandy Harris Jack Kirby Robert* and Connie Reed David and Linda Stetson

GOLD LEVEL: \$5,000-\$9,999

Ann and Ben* Blemker Richard Cocks Stephen and Susan Cross Taylor* and Anne Greenwald JoAnn* and Gary Hagopian Stanley A. Hooker III "Tad" Noel and Angela Horne Jack Martindell Nash McCauley Marilyn Sesler Steve and Liz Sudberry

SILVER LEVEL: \$3,000-\$4,999

Chet Cavaliere Summers Hunter Nancy and Bill Keating Bill* and Liz Knodel Mike and Kathy Krug Jeff and Laura R.P. Lamb Jeff* and Jeanette March

Gerron McKnight* Bill and Ruth Rhodenbaugh Miles and Linda Schmidt John and Susan Schmidt The Revs. Bruce* and Susan Smith Gates* Smith

Bronze Level: \$1,000-\$2,999

Anonymous (2) Frank J. Andress Jennifer and Hal Angus Stephanie Antoun^ Gay and St. John Bain David and Joy^ Blang Jon B.* and Jeanne M. Boss Eleanor A. Botts Megan^ and Dan Bradford Wilson Breiel Kathy and Jim Brockman Jacqualine S. Brumm Ann Bullock Fran Christensen Barry and Audrey Cors Bill and Polly Culp Sonia Daoud Lillian Dartnall Alex and Kristin Davenport Pierson Davis Angelo and Molly^ deJesus

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Doug and Ellen* Zemke

^{*} Denotes a current ERS Corporate, Affordable Living or Foundation Board Member ^ Denotes a current (2018) ERS Staff Member

ERS Ministry Reaches Across the Tri-State

